



TRANSORIENT KEY CONTACT LIST

OPERATIONS

	Biopharma	Airfreight	Seafreight	Intermodal	Roadfreight
Rate Request	export => bio@transorient.com.tr import => bioimport@transorient.com.tr	airrates@transorient.com.tr	searates@transorient.com.tr	roadrates@transorient.com.tr	roadrates@transorient.com.tr
Operation	export => bio@transorient.com.tr import => bioimport@transorient.com.tr	airexport@transorient.com.tr import-air@transorient.com.tr	seaexport@transorient.com.tr import-sea@transorient.com.tr	intermodal@transorient.com.tr	sfidan@transorient.com.tr
1st Escalation	Günfer Arıcı Biopharma Manager ☐	Sayat Çekiç Air Freight Manager ☐	Ezgi Ozlu Ocean Freight Operations Team Leader ☐ Kezban Ugur Oceanfreight Pricing Team Leader	Emel Uzunoglu Intermodal Team Leader ☐	Gökhan Tuğlu Road Freight Team Leader ☐
	garici@transorient.com.tr desk:+90 212 467 26 22 mobile: +90 534 517 12 98	scekic@transorient.com.tr desk:+90 212 467 26 41 mobile:+90 5465135327	kugur@transorient.com.tr mobile:+90 5313064771 eozlu@transorient.com.tr mobile:+90 5396665726	euzunoglu@transorient.com.tr desk:+90 212 467 26 70 mobile:+90 539 454 31 52	gtuglu@transorient.com.tr desk:+90 212 467 26 10 mobile:+90 530 498 78 38
2nd Escalation	for Operation Zeynep Koc - Operations Director zkoc@transorient.com.tr +90 212 467 26 37 mobile:+90 538 590 60 11		for Customer Relation Şenay Özyılmaz- Customer Relations Manager sozyilmaz@transorient.com.tr +90 212 467 26 47 mobile:+90 533 485 82 05		
3rd Escalation	Can Pakyürek Managing Partner cpakyurek@transorient.com.tr desk + 90 212 467 26 50				

SALES & FINANCE & QUALITY & ADMINISTRATIVE AFFAIRS

	Sales & Marketing	Finance	Quality	Administrative Affairs	Business Development
Contact	Nil Tunaşar Managing Partner ntunasar@transorient.com.tr desk:+90 212 467 26 06	Nurcan Koç Finance Manager nkoc@transorient.com.tr desk:+90 212 467 26 32 mobile:+90 532 377 49 21	Ebru Maden Head of Quality emaden@transorient.com.tr desk:+90 212 467 26 01	Murat Göktem Administrative Affairs Manager mgoktem@transorient.com.tr desk:+90 212 467 26 33	Marta Torres Business Development Specialist mtorres@transorient.com.tr desk:+90 212 467 26 13 mobile:+ 90 539 666 57 38
Escalation	Nil Tunaşar Managing Partner ntunasar@transorient.com.tr desk:+ 90 212 467 26 06			Can Pakyürek Managing Partner cpakyurek@transorient.com.tr desk:+ 90 212 467 26 50	



OTHER INFORMATIONS

LOCATION INFORMATIONS

	Istanbul Office	Warehouse
Address	Ayazağa mahallesi Azerbaycan Caddesi (Eski Cendere Caddesi) 1B Blok Apt. Kat 14 No: 3B/33, 34396 Sarıyer / İstanbul	Osmangazi Mahallesi Mareşal Fevzi Çakmak Caddesi No:10 Kıraç 34522 Esenyurt / İstanbul / Türkiye
Telephone	Desk: +90 212 467 26 00	Mobile: +90 532 417 31 36 Contact Person: Muhsin Günaydın
e-mail	info@transorient.com.tr	depo@transorient.com.tr

OTHER INFORMATIONS

Subject	Maximum Response Time Upon Receipt of e-mail Business Hours	National Holidays in 2023	
Any Urget Matters	2 hours	New Year	1 January
		Ramadan Holiday	20 (1/2 day), 21, 22, 23 April
Operations	6 hours	National Holiday	23 April
		Labour Day	1 May
Routing Orders / Letters of Recommendation	12 hours	National Holiday	19 May
Rate Inquiries	Air 2-4 hours, Road-6 hours, Ocean, Intermodal-12 hours, Exhibition, Event&Project-24 hours	Feast Holiday	27 June (1/2 Day), 28, 29, 30 June, 1 July
		National Holiday	15 July
Accounting	24 hours	National Holiday	30 August
Sales(sales leads) Inquiries	72 hours	National Holiday	28 October (1/2 Day) 29 October