



# CERTIFICATE

## Customer Satisfaction Management System as per ISO 10002:2018

In accordance with TUV AUSTRIA TURK procedures, it is hereby certified that



**TRANSORIENT ULUSLARARASI TAŞ.VE TİC. A.Ş.**  
**AYAZAĞA MAH. AZERBAIJAN CAD. 1B BLOK NO:3B İÇ KAPI NO:33**  
**34396 SARIYER / İSTANBUL**

Applies a management system in line with the above standard for the  
following scope

**INTERNATIONAL AND DOMESTIC AIR, LAND, SEA, INTERMODAL AND  
MULTI-FORWARDING SERVICES, BIOPHARMA LOGISTICS,  
WAREHOUSING MANAGEMENT FOR AND FOREIGN TRADE, CUSTOMS  
BROKERAGE, ADMINISTRATION AND ADMINISTRATIVE  
ORGANIZATION ACTIVITIES IN LOGISTICS SERVICES AND ALL KIND  
OF OPERATIONS RELATED TO ALL ABOVE ACTIVITIES**

Certificate No. TR-CS-505  
Initial Certification Date: 19.04.2022  
Issue Date: 18.04.2023

Valid until: 19.04.2024  
Issue No: 01

  
Certification Body  
at TUV AUSTRIA TURK

This certification was conducted in accordance with TUV AUSTRIA TURK auditing and certification  
Procedures. Certification validity period is 3 years.

TUV AUSTRIA TURK Belgelendirme Eğitim Ve Gözetim Hizmetleri Ltd. Şti.  
Mutlukent Mah. 2070. Sk. No: 5 06800 ÇANKAYA / ANKARA  
www.tuvaustriaturk.com